

WILL ROBBINS

Grocery Shelf Stocker

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Place of birth *San Antonio* Driving license *Full*
Nationality *American*

LINKS

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PROFILE

Dedicated Grocery Shelf Stocker, motivated to deliver exemplary customer service levels at all times. Knowledge of store layouts and product locations and proven to be the go-to employee to find products for customers in the storerooms when not available on the shelves. High energy levels and stamina to assist in unloading heavy boxes and pallets from delivery trucks at a speedy pace. Meticulous organization and categorization skills maintaining a spotless shelving set-up at all times. Also helps out as a Cashier when the store is busy holding zero error margins on cash-ups and maintaining float levels.

EMPLOYMENT HISTORY

❖ **Grocery Shelf Stocker, ABC Sweets** Jan 2019 — Aug 2020
Onalaska

Reduced forklift fuel costs by suggesting management integrate a hydraulic shift into the current forklift machinery

- Receive product batch deliveries and unpack the boxes and pallets
- Ensure that the packages contain the correct number of items.
- Unload items and stocking shelves in the storage area
- Assign individual ID codes to the items for example numbers, stock batch codes, inventory control logos and barcodes
- Fulfill telephone, email, online and mail orders for delivery to customers
- Record stock movement and replace damaged and missing products
- Prepare merchandise for shipment and restocking the inventory
- Report inventory issues such as out of stock products or damaged items to the store manager
- Carry out the face to face promotion campaigns in-store and assist customers with their requests.
- Guide and direct customers to various aisles and help them with questions regarding specials and discounts
- Categorize goods and place surplus products in the temporary storage area

❖ **Grocery Shelf Stocker, Fruit & Veg City** Jan 2018 — Dec 2019
Jacksonville

Implemented a scanning system to identify damaged and defective products which contributed to a reduction in customer complaints and product returns of 20%

- Ensure that all items on the shelves are damage-free and have not reached their expiration date
- Report damage to baskets carts, product shelves, and fixtures to the Store Manager
- Carry out maintenance checks for warehouse, storage, and in-store shelves
- Performing repairs to shelves and fixtures
- Organize, stock, and label goods and keep the shelves clean and tidy
- Organize and assemble displays, signage, and promotional fixtures
- Replace expired products with new ones
- Check for expired products in the perishables sections such as dairy, meat, and poultry
- Clean and sanitize floors, shelves, fixtures, fridges and storage areas

❖ **Grocery Shelf Stocker, Imbozio Deli** Aug 2020 — Aug 2020
Milanówek

Introduced a basic inventory management system that decreased information retrieval time by 42%

- Sort and label goods for the reduced aisle section
- Conduct pre-stack inventory counting
- Record and reconcile all new stock placed on shelves and all expired products removed from shelves
- Stack and organize products
- Monitor temperatures of freezers and refrigerator

EDUCATION

- ❖ **The International Society of Automation** Aug 2020 — Aug 2020
ISA Certified Automation Professional (CAP) Ivory Park
- ❖ **Warehouse Skill Standards Council,** Jan 2019 — Oct 2019
Certified Warehouse Technician (CWT) Alexandria
- ❖ **American Testing College (ACT)** May 2016 — Nov 2017
National Career Readiness Certificate Denver

SKILLS

Stocking	Expiry Dates
Forklifts	Quality Control
Maintenance	Product Signage
Sanitation	Parts Ordering
Product ID's	Refunds
Category Codes	Product Sequence
Online Orders	Product Supply
Invoicing	Reconciliation
Requisitions	Docking
Document Administration	Health & Safety
Perishable Items	Cleaning
Loading Machinery	Sanitation
Expiry Dates	Freezer Compartments
Non-Perishable Items	Labelling
Customer Assistance	Cash Register
Purchase Orders	Heavy Lifting
Customer Assistance	

LANGUAGES

Englis *Native speaker* Spanish *Native speaker*

HOBBIES

Skiing, Mountainbiking, Triatblons