

WILL ROBBINS

GROCERY SHELF STOCKER

INFO

ADDRESS

1515 Pacific Ave, Los Angeles, CA
90291, United States

PHONE

(541) 754-3010

EMAIL

email@email.com

PLACE OF BIRTH

San Antonio

DRIVING LICENSE

Full

NATIONALITY

American

LINKS

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SKILLS

Stocking

Forklifts

Maintenance

Sanitation

Product ID's

Category Codes

Online Orders

Invoicing

Requisitions

Document Administration

Perishable Items

Loading Machinery

Expiry Dates

PROFILE

Dedicated Grocery Shelf Stocker, motivated to deliver exemplary customer service levels at all times. Knowledge of store layouts and product locations and proven to be the go-to employee to find products for customers in the storerooms when not available on the shelves. High energy levels and stamina to assist in unloading heavy boxes and pallets from delivery trucks at a speedy pace. Meticulous organization and categorization skills maintaining a spotless shelving set-up at all times. Also helps out as a Cashier when the store is busy holding zero error margins on cash-ups and maintaining float levels.

EMPLOYMENT HISTORY

Grocery Shelf Stocker, ABC Sweets

Onalaska

Jan 2019 — Aug 2020

Reduced forklift fuel costs by suggesting management integrate a hydraulic shift into the current forklift machinery

- Receive product batch deliveries and unpack the boxes and pallets
- Ensure that the packages contain the correct number of items.
- Unload items and stocking shelves in the storage area
- Assign individual ID codes to the items for example numbers, stock batch codes, inventory control logos and barcodes
- Fulfill telephone, email, online and mail orders for delivery to customers
- Record stock movement and replace damaged and missing products
- Prepare merchandise for shipment and restocking the inventory
- Report inventory issues such as out of stock products or damaged items to the store manager
- Carry out the face to face promotion campaigns in-store and assist customers with their requests.
- Guide and direct customers to various aisles and help them with questions regarding specials and discounts
- Categorize goods and place surplus products in the temporary storage area

Grocery Shelf Stocker, Fruit & Veg City

Jacksonville

Jan 2018 — Dec 2019

Implemented a scanning system to identify damaged and defective products which contributed to a reduction in customer complaints and product returns of 20%

- Ensure that all items on the shelves are damage-free and have not reached their expiration date
- Report damage to baskets carts, product shelves, and fixtures to the Store Manager
- Carry out maintenance checks for warehouse, storage, and in-store shelves
- Performing repairs to shelves and fixtures
- Organize, stock, and label goods and keep the shelves clean and tidy
- Organize and assemble displays, signage, and promotional fixtures
- Replace expired products with new ones

Non-Perishable Items
Customer Assistance
Purchase Orders
Customer Assistance
Expiry Dates
Quality Control
Product Signage
Parts Ordering
Refunds
Product Sequence
Product Supply
Reconciliation
Docking
Health & Safety
Cleaning
Sanitation
Freezer Compartments
Labelling
Cash Register
Heavy Lifting

LANGUAGES

English
● ● ● ● ●

Spanish
● ● ● ● ●

HOBBIES

Skiing, Mountainbiking,
Triathlons

- Check for expired products in the perishables sections such as dairy, meat, and poultry
- Clean and sanitize floors, shelves, fixtures, fridges and storage areas

Grocery Shelf Stocker, Imbozio Deli

Milanówek

Aug 2020 — Aug 2020

Introduced a basic inventory management system that decreased information retrieval time by 42%

- Sort and label goods for the reduced aisle section
- Conduct pre-stack inventory counting
- Record and reconcile all new stock placed on shelves and all expired products removed from shelves
- Stack and organize products
- Monitor temperatures of freezers and refrigerator

EDUCATION

ISA Certified Automation Professional (CAP), The International Society of Automation

Ivory Park

Aug 2020 — Aug 2020

Certified Warehouse Technician (CWT), Warehouse Skill Standards Council,

Alexandria

Jan 2019 — Oct 2019

National Career Readiness Certificate, American Testing College (ACT)

Denver

May 2016 — Nov 2017