



Mary O'Connor

OFFICE MANAGER

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1515 Pacific Ave, Los Angeles, CA 90291, United States

(541) 754-3010

Profile

Seasoned Office Manager with the ability to cultivate strong business relationships and lead productivity. Bringing forth 20 years of experience streamlining business systems and managing a large volume of office personnel. Known for demonstrating superior interpersonal skills and influencing clear and effectual communication between employees. Eager and ready to bring my knowledge, expertise, and passion to another company.

Employment History

Office Manager, Butler Maintenance, Inc., Jersey City

June 2015 — Present

- Recruited, supervised, and led a staff up to 60, ensuring thorough training and confidence in individual work.
- Delegated and monitored clerical and administrative tasks to increase work flow.
- Built an effective team of workers that increased customer satisfaction by setting values of quality and acknowledging and rewarding employees for outstanding work and challenges conquered.
- Maximized productivity by developing an atmosphere of open communication, awareness, and constant improvement.
- Interviewed applicants and hired new qualified staff members that contributed to company success.
- Initiated purchase order requests and led staff performance to meet the needs of clients.

Office Manager, Selby Construction, Jersey City

June 2013 — June 2015

- Managed and coached several office employees, and assigned and evaluated workloads to ensure productivity.
- Designed and implemented helpful office processes and policies.
- Reviewed and maintained all vendor contracts, office equipment, online software, and supply inventory.
- Promoted a healthy work environment for all employees by overseeing and mentoring internal office relationships, and utilizing effective communication and problem solving skills.
- Coordinated and conducted performance reviews and operations to guarantee top business yield and best-effort results.

Front Office Manager, Jill Productions, Louisville

January 2010 — June 2013

- Managed front desk operations and customer interactions.
- Answered phones, created meeting itineraries, scheduled appointments, and maintained office calendar and new customer log.
- Utilized excellent problem solving skills to ensure 100% customer satisfaction.
- Measured employee performance and productivity.
- Streamlined systems and processes to increase efficiency and overall business operations.
- Mediated employee disputes, encouraging a positive and healthy environment.

Details

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Nationality

American

Driving license

Full

Place of birth

San Antonio

Skills

Quickbooks



Strong Communication Skills



Leadership Skills



Motivated Attitude



Languages

French



English



May 2020 — May 2020

Education

Bachelor of Communications, The College of New Rochelle, New Rochelle

June 2001 — June 2005

High School Diploma, Iona High School, New Rochelle

August 1997 — May 2001

References

Janice Hayeworth from Butler Maintenance, Inc.

hayeworth@butler.org | 212-374-4958

Steve Lewpinsky from Selby Construction

office@selbyinc.org | 318-293-0092

Miranda Doohan from Jill Productions

mdoohan@jillprod.com | 816-293-2932