



Kelly Mason

Brand Ambassador

ADDRESS 1515 Pacific Ave, Los Angeles, CA
90291, United States

PHONE (541) 754-3010

EMAIL email@email.com

PLACE OF BIRTH San Antonio

NATIONALITY American

DRIVING LICENSE Full

LINKS [Twitter](#), [YouTube](#), [Instagram](#),
[Facebook](#), [Whatsapp](#), [Snapchat](#)

01 PROFILE

Spunky College Brand Ambassador with 3+ years' experience on the university campus, creating awareness and promoting an energy drink range in fraternity houses, dorm rooms, and the university canteen. Conduct brand building exercises during weekends in clubs and pubs around the campus grounds. Also responsible for direct promotions at major university sports events. Well versed in the competition's product features to give a comparative analysis between a competitor product and the representative brand.

02 EMPLOYMENT HISTORY

Jan 2018 — Nov 2019

Orange County

Brand Ambassador (Sampler) at Matrix Energy Beverages

Experimented with innovative awareness and engagement techniques (online and offline) that increased sales of the flagship energy drink and limited edition products by 76% in 18 months.

- Represent the "face" of the beverage brand
- Seek out information on the pricing models of competitors and corresponding marketing strategies
- Establish and maintain business relationships with vendors, suppliers, local trade communities, and distributors
- Sampling product demos in high foot traffic areas within stores
- Distribute marketing materials such as posters, banners flyers, and pop up signage to various outlets stocking the brand
- Conduct direct marketing activities such as sticker bombing and direct sampling at clubs and sports events
- Participate in event marketing where the brand is the main sponsor

Jan 2016 — Sep 2017

Louisville

Retail Brand Ambassador at LMA Retail Electronics

Reduced customer complaints by 20% in the first 12 months with an automated response function on social media platforms.

- Analyze business needs and compare with potential customer pools

- Collaborate with sales manager on account activations and trial subscriptions
- Communicate new developments with cross-functional teams
- Conduct staff training to ensure proper brand representation
- Create marketing plans based on regional business needs
- Drive sales with trade-focused educational programs related to brand and product category
- Engage store personnel and conduct product training (features and benefits) to boost brand awareness
- Identify and secure venues for product displays (trade shows, markets, festivals, special events)
- Interact with new clients to promote brand
- Perform competitor research to supplement business planning
- Promote market growth and profitability with innovative awareness campaigns
- Negotiate shelf-spaces, instore competitions, promotions, and product line visibility

Jan 2016 — Dec 2016

Online

Online Influencer at Wellness & Beauty LLC

Built-up a digital call list with more than 750 influential skin care and wellness industry contacts and associates.

- Initiate online word-of-mouth marketing with various competitions and lucky draws
- Coordinate Snapchat takeovers and posts on message boards, forums and online community groups like Reddit and Google+
- Invite friends, connections and associates from Instagram, Facebook and Pinterest to like the brand's page and give reviews
- Sharing content and links regarding new products, brand's social responsibility events and upcoming specials on social media
- Coordinate reviews generation on Yelp and Trip Advisor

03 EDUCATION

Nov 2019 — Present

Cambridge

Harvard University

Strategic Marketing Management

Jan 2014 — Nov 2016

Springfield

University of Illinois

Bachelors Degree in Marketing Management

Coursework: Marketing Strategies, Marketing Planning, Research Methodologies, Buyer Behavior Fundamentals, Strategic Brand Marketing

Accolades:

- Achieved Summa Cum Laude
- First Class Honours Society
- Academic Excellence Award for 2014
- Activities: Drama Club, Writers Club, Golf Club, Riding Club
- Editor of Campus Newspaper

04 SKILLS

Zuberance



Executive Customer Interaction



TINT



Trade Show Presentation



BrandBassador



International Brand Representation



Influitive's Advocate



Hootsuite Amplify



Product Sales



Mobilize



Customer Insights



Tap Influencer



Brand Awareness Campaigns



Fivestars



Product Demonstrations



Dynamic Signal



Public Speaking



Product Marketing



Sales & Expense Reporting



Brand Development



Marketing Intelligence



Web Traffic Generation



Below the line marketing



Above the line marketing



05 COURSES

May 2019 — Nov 2019

The Brand Ambassador Blueprint Programme, at Brand Ambassador World, Online

Jun 2018 — Nov 2018

Brand Ambassador Certification at Brand Ambassador Institute, Online