

Olivia Thomson

Crew Member



ADDRESS	1515 Pacific Ave, Los Angeles, CA 90291, United States	EMAIL	email@email.com
PLACE OF BIRTH	San Antonio	NATIONALITY	American
DRIVING LICENSE	Full	LINKS	Twitter , Instagram , Facebook

Profile

Top perfuming Crew Member with five years' experience working in Cruise Liner kitchens and culinary settings. Proven track record of success in preparing food items according to established recipes as well as designing unique menus. Approachable and diplomatic with an inherent ability to work diligently and proactively in a fast-paced food and beverage setting. Currently completing a Bachelor's in Hotel Management.

Employment History

Jul 2017 – Present

[MIAMI, FLORIDA](#)

Senior Crew Member

CNC Luxury Cruises

Was part of a team handling daily guest entertainment concerts, a weekly formal captains ball and the farewell banquet at the end of each cruise totaling between 300 and 1000 guests.

- Host, coordinate and organize recreational, entertainment and social activities
- Assist guests with embarking and disembarking procedures as well as safety drills
- Welcome guests aboard and present guided tours of the facilities
- Socialize with guests during deck activities
- Acts as an assistant emcee (master of ceremonies) to inform and entertain small and large groups of guests during special events and shows such as Welcome Aboard Show, Theme Nights, Talent Shows and Captain's Cocktail Party, Guests
- Accompany passenger on shore tours at ports of call

Oct 2015 – Mar 2017

[RESTON, VA](#)

Food & Beverage Crew Member

Delta Aviation

Introduced large packs to be dispensed in smaller packages for customers which reduced condiments cost by 50%.

- Responsible for passenger service duties, which include the manning of check-in counters for departing passengers, as well as arrival and departure gates
- Attend to customers before, after and in between flights
- Take reservations and issue tickets
- Verify passenger identification and print boarding passes
- Assist travelers with baggage check-in
- Conduct security screenings of passengers and their baggage items

Education

Sep 2017 – Present
DALLAS, TX

Texas State University
Bachelor of Hotel Management & Administration

Sep 2015
AUSTIN, TX

Austin Girls Secondary School
High School Diploma

Skills

Social Media	● ● ● ● ●	Guest Relations	● ● ● ● ●
Customer Services	● ● ● ● ●	Events Planning & Organization	● ● ● ● ●
Menu Preparation	● ● ● ● ●	Food Service	● ● ● ● ●
Culinary Techniques	● ● ● ● ●		

Courses

Apr 2018
PROJECT MANAGEMENT INSTITUTE,
ONLINE

Fundamentals of Project Management

Apr 2016
TAMPA CHEFS ACADEMY, FL

Certificate in Advanced Culinary Techniques

Feb 2015
THE CREW ACADEMY, CO

IATA Cabin Crew Course

Languages

English	● ● ● ● ●	French	● ● ● ● ●
Spanish	● ● ● ● ●	German	● ● ● ● ●

Internships

Sep 2012 – Apr 2015

ATLANTIC CITY, NJ

Junior Crew Member

KLC Diner

Part time position during weekends and school holidays.

- Responsible for the cash register and taking orders
 - Ensure that counters, tables, and server stations are sanitary at all times
 - Portioned food orders and wrap appropriately for take away customers
 - Plate food and serve it to patrons
 - Place food trays over food warmers during service
 - Scraped leftovers into garbage containers
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Sep 2014 – Present

MIAMI, FL

Trainer at the Culinary Institute of Junior Chefs

Present cooking classes to high school students to introduce them to the culinary industry.