

OLIVIA THOMSON

Crew Member

1515 Pacific Ave, Los Angeles, CA 90291, United States

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Place of birth *San Antonio* Nationality *American*
Driving license *Full*

LINKS

[Twitter](#), [Instagram](#), [Facebook](#)

PROFILE

Top perfuming Crew Member with five years' experience working in Cruise Liner kitchens and culinary settings. Proven track record of success in preparing food items according to established recipes as well as designing unique menus. Approachable and diplomatic with an inherent ability to work diligently and proactively in a fast-paced food and beverage setting. Currently completing a Bachelor's in Hotel Management.

EXPERIENCE

❖ **Senior Crew Member, CNC Luxury Cruises** Jul 2017 – Present

Was part of a team handling daily guest entertainment concerts, a weekly formal captains ball and the farewell banquet at the end of each cruise totaling between 300 and 1000 guests.

Miami, Florida

- Host, coordinate and organize recreational, entertainment and social activities
- Assist guests with embarking and disembarking procedures as well as safety drills
- Welcome guests aboard and present guided tours of the facilities
- Socialize with guests during deck activities
- Acts as an assistant emcee (master of ceremonies) to inform and entertain small and large groups of guests during special events and shows such as Welcome Aboard Show, Theme Nights, Talent Shows and Captain's Cocktail Party, Guests
- Accompany passenger on shore tours at ports of call

❖ **Food & Beverage Crew Member, Delta Aviation** Oct 2015 – Mar 2017

Introduced large packs to be dispensed in smaller packages for customers which reduced condiments cost by 50%.

Reston, VA

- Responsible for passenger service duties, which include the manning of check-in counters for departing passengers, as well as arrival and departure gates
- Attend to customers before, after and in between flights
- Take reservations and issue tickets
- Verify passenger identification and print boarding passes
- Assist travelers with baggage check-in
- Conduct security screenings of passengers and their baggage items

EDUCATION

❖ **Texas State University** Sep 2017 – Present

Bachelor of Hotel Management & Administration

Dallas, TX

❖ **Austin Girls Secondary School** Sep 2015

High School Diploma

Austin, TX

SKILLS

| | | | |
|---------------------------|--------------------|--------------------------------------|--------------------|
| Social Media | <i>Experienced</i> | Guest Relations | <i>Experienced</i> |
| Customer Services | <i>Experienced</i> | Events Planning & Organization | <i>Experienced</i> |
| Menu Preparation | <i>Experienced</i> | Food Service | <i>Experienced</i> |
| Culinary Techniques | <i>Experienced</i> | | |

COURSES

- ❖ **Fundamentals of Project Management** Apr 2018
Project Management Institute, Online
- ❖ **Certificate in Advanced Culinary Techniques** Apr 2016
Tampa Chefs Academy, FL
- ❖ **IATA Cabin Crew Course** Feb 2015
The Crew Academy, CO

HOBBIES

LANGUAGES

| | | | |
|---------------|-------------------------------|--------------|-------------------------------|
| English | <i>Native speaker</i> | French | <i>Very good command</i> |
| Spanish | <i>Good working knowledge</i> | German | <i>Good working knowledge</i> |

INTERNSHIPS

- ❖ **Junior Crew Member, KLC Diner** Sep 2012 – Apr 2015
Part time position during weekends and school holidays. Atlantic City, NJ
 - Responsible for the cash register and taking orders
 - Ensure that counters, tables, and server stations are sanitary at all times
 - Portioned food orders and wrap appropriately for take away customers
 - Plate food and serve it to patrons
 - Place food trays over food warmers during service
 - Scraped leftovers into garbage containers

- ❖ **Trainer at the Culinary Institute of Junior Chefs** Sep 2014 – Present
Present cooking classes to high school students to introduce them to the culinary industry. Miami, FL