

OLIVIA GREEN

Administrative Support Assistant

1515 Pacific Ave, Los Angeles, CA 90291, United States

email@email.com

Place of birth *San Antonio* Nationality *American*
Driving license *Full*

LINKS

[Twitter](#), [Facebook](#)

PROFILE

Senior Administrative Support Assistant with seven years' experience in an international sales office servicing Europe and Asia. Multi-Tasker with a strong sense of detail and the ability to prioritize between urgent vs. important client issues. Energetic with an excellent work ethic driven by deadlines and team targets. Extensive tenure in the planning, coordination, and support of operational activities within a sales department.

EXPERIENCE

❖ **Administrative Support Assistant, SAB Breweries** Oct 2016 – Mar 2019

Introduced a user-friendly electronic filing system, which reduced file retrieval time by 50%. Berkeley, CA

- Prepare draft presentations and other marketing materials required for prospective clients, working closely with sales team members
- Organize timelines with the graphic design department regarding promotional material concept designs and printing of finalized documents
- Maintain prospective client database and update existing client files
- Create spreadsheets to monitor and keep track of tracking marketing events, inventories, corporate gift purchases and request for proposals (RFPs)

❖ **Administrator - HR Support, Black Label Beverages** Nov 2011 – Sep 2016

Accelerated the interview scheduling system by incorporating an interactive calendar, resulting in more user-friendly appointment logging Bakersfield, CA

- Document the recruitment process for new
- Create interview templates on the Applicant Tracking System (ATS)
- Print and distribute company induction and policies and procedures document for new hires
- Collect banking and personal information from new employees and upload these into the payroll system
- Schedule training sessions for new employees
- Type up job descriptions to be used in vacancy
- Manage electronic calendars of HR Consultants and schedule meetings, appointments, and conference calls

❖ **Office Support Administrator, California Legal Aid** Mar 2010 – Dec 2010

Implemented systems and procedures which integrated general payroll and human resource functions, improving consistency and reducing errors Santa Barbara, CA

- Sort and distribute checks to be delivered to creditors and prioritize EFT payments
- Allocate journal entries into the correct revenue, expenditure or balance sheets
- Prepared monthly reconciliations for funds in and funds out of the bank account
- Download raw transaction data from SAP and organize the information to create reports and charts
- Prepare and arrange documentation for the annual audit

- Prepare minutes from financial meetings and send out memos and notifications to financial department employees
- Maintain the deposit database

EDUCATION

- ❖ **International Association of Administrative Professionals** Jan 2016
Certified Administrative Professional (CAP) Kansas City, MO
- ❖ **Florida Career College** Mar 2018 – Nov 2018
Business Office Administration Program Jacksonville, FL

SKILLS

- | | |
|---------------------------------------|---|
| Yast <i>Experienced</i> | Toggl <i>Experienced</i> |
| Evernote <i>Experienced</i> | Clarian <i>Experienced</i> |
| CloudMagic <i>Experienced</i> | CRM Systems <i>Experienced</i> |
| Spreadsheets <i>Skillful</i> | Online Quotation Software <i>Skillful</i> |
| Booking Systems <i>Skillful</i> | Trello <i>Beginner</i> |
| Asana <i>Beginner</i> | |

COURSES

- ❖ **Sales Administration Course** Mar 2013 – Mar 2014
American Advertising Association, IN

EXTRA-CURRICULAR ACTIVITIES

- ❖ **Club Captain** Mar 2019 – Mar 2019
California - Women in Cycling Association Santa Cruz, CA

HOBBIES

LANGUAGES

- English *Highly proficient* Spanish *Native speaker*

INTERNSHIPS

- ❖ **Administrative Support Assistant, Bluebird Marketing LLC** Oct 2009 – Mar 2011
Worked as an admin intern during the holidays. Booked team events at less expensive locations, reducing travel expenses by 40% Fullerton, CA
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