



# Britney Houston

Corporate Sales Manager

## Profile

*Experienced Corporate Sales Manager with ten years' global experience within the international travel sector with a focus to improve sales turnover and positively impact company revenue. Was instrumental in increasing quarterly sales performance by 30% during the last six months, and leadership tenure is back by an MBA and numerous diplomas in coaching and training.*

## Employment History

### Corporate Sales Manager at PQS Travel Group, Evanston, IL

August 2015 – March 2019

*Achieved over \$335,000 in the first quarter of 2015 by increasing new group sales in the Mid-West region.*

- Responsible for securing business for corporate business transient and group markets by maintaining top accounts, and implementing strategic solicitation and relationship methods to achieve goals.
- Conduct performance reviews.
- Develop and train account managers to secure long-term contracts with leading original equipment manufacturers and improve customer retention.
- Achieve double-digit margins and increase revenues to \$400 million annually with leading government agencies.
- Manage regional corporate accounts in the New England Area of more than \$100k each.
- Develop training plans and career paths for subordinates.
- Collaborate with internal stakeholders such as finance and HR departments regarding budgets and recruitment needs.

### Assistant Global Business Development Manager at Trans Atlantic Travel Group, Cleveland, OH

May 2011 – June 2015

*Sales performance increased by 20% following the implementation 6-month sales consultant exchange programs to company locations abroad.*

- Take responsibility for developing Individual Travel Accounts through extensive cold-calling, industry networking, and below the line sales strategies.
- Oversee all sales activities related to booking, coordination and customer follow-up for groups requiring bulk reservations of between 50 and 100 at a time.
- Contribute significantly to Food & Beverage revenues by facilitating and promoting effective upselling.
- Acquire knowledge of competition, as well as industry trends.
- Cultivate relationships with prospective new clients by introducing sales consultants to them

## Details

1515 Pacific Ave, Los Angeles, CA  
90291, United States  
[britney@email.com](mailto:britney@email.com)

Place of birth  
San Antonio

Nationality  
American

Driving license  
Full

## Links

- [Twitter](#)
- [Instagram](#)
- [Facebook](#)
- [Linkedin](#)

## Skills

Business Development

Networking

Group Sales

Market Analysis

Research

Big Data Analytics

## Languages

English

Mandarin

Spanish

French

## **Senior Technical Sales Consultant at Bricks and Build Engineering Products, Milwaukee, WI**

November 2009 – April 2011

*Cultivated over \$550,000 in new account sales within 18 months.*

- Build creative sales strategies to increase customer satisfaction and attain business sales goals.
- Conduct reviews of departmental sales performance and compare these against expected targets to identify areas for improvement.
- Convey overall sales performance levels to executive management and submit solution proposals for approval.
- Use analytics to populate data sets and compile reports on daily/weekly/monthly/quarterly performance to submit to executive management.

## **Executive Sales Consultant at Engineering Construct, Traverse City, MI**

August 2008 – September 2009

*Increased the engineering sales market by 40% in 2008/2009, securing group programs with top companies in the construction and building sectors.*

- Actively involved in research efforts to identify new marketing strategies, business opportunities and the performance of competitors
- Track overall sales activities and allocate resources in sales areas that require additional sales consultants to handle the sudden influx of new business.
- Participate in trade shows, sales workshops, sales seminars, and events on behalf of the business to increase visibility.
- Stay on top of new trends and innovation within the industry.
- Continuously network by staying an active member of relevant industry bodies locally and internationally where applicable.

## **Education**

### **Masters in Business Administration, Harvard University, Cambridge, MA**

January 2019 – Present

### **Bachelor Degree in Sales and Marketing, University of Denver, Denver, CO**

March 2012 – March 2014

## **Courses**

### **Certified Sales Professional (CSP), Mref Institute Denver, CO**

2013

### **Advanced Diploma in Leadership Strategies, Northwestern Kellogg Institute, Evanston, IL**

March 2019 – Present