

# BRITNEY HOUSTON

## Corporate Sales Manager

1515 Pacific Ave, Los Angeles, CA 90291, United States

[britney@email.com](mailto:britney@email.com)

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Place of birth ..... *San Antonio*      Nationality ..... *American*  
Driving license ..... *Full*

### LINKS

*[Twitter](#), [Instagram](#), [Facebook](#), [LinkedIn](#)*

### PROFILE

*Experienced Corporate Sales Manager with ten years' global experience within the international travel sector with a focus to improve sales turnover and positively impact company revenue. Was instrumental in increasing quarterly sales performance by 30% during the last six months, and leadership tenure is back by an MBA and numerous diplomas in coaching and training.*

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### EXPERIENCE

#### ❖ **Corporate Sales Manager, PQS Travel Group** ..... Aug 2015 – Mar 2019

*Achieved over \$335,000 in the first quarter of 2015 by increasing new group sales in the Mid-West region.* Evanston, IL

- Responsible for securing business for corporate business transient and group markets by maintaining top accounts, and implementing strategic solicitation and relationship methods to achieve goals.
- Conduct performance reviews.
- Develop and train account managers to secure long-term contracts with leading original equipment manufacturers and improve customer retention.
- Achieve double-digit margins and increase revenues to \$400 million annually with leading government agencies.
- Manage regional corporate accounts in the New England Area of more than \$100k each.
- Develop training plans and career paths for subordinates.
- Collaborate with internal stakeholders such as finance and HR departments regarding budgets and recruitment needs.

#### ❖ **Assistant Global Business Development Manager, Trans Atlantic Travel Group** ..... May 2011 – Jun 2015

*Sales performance increased by 20% following the implementation 6-month sales consultant exchange programs to company locations abroad.* Cleveland, OH

- Take responsibility for developing Individual Travel Accounts through extensive cold-calling, industry networking, and below the line sales strategies.
- Oversee all sales activities related to booking, coordination and customer follow-up for groups requiring bulk reservations of between 50 and 100 at a time.
- Contribute significantly to Food & Beverage revenues by facilitating and promoting effective upselling.
- Acquire knowledge of competition, as well as industry trends.
- Cultivate relationships with prospective new clients by introducing sales consultants to them

#### ❖ **Senior Technical Sales Consultant, Bricks and Build Engineering Products** ..... Nov 2009 – Apr 2011

*Cultivated over \$550,000 in new account sales within 18 months.* Milwaukee, WI

- Build creative sales strategies to increase customer satisfaction and attain business sales goals.
- Conduct reviews of departmental sales performance and compare these against expected targets to identify areas for improvement.
- Convey overall sales performance levels to executive management and submit solution proposals for approval.

- Use analytics to populate data sets and compile reports on daily/weekly/monthly/quarterly performance to submit to executive management.

❖ **Executive Sales Consultant, Engineering Construct** ..... Aug 2008 – Sep 2009

*Increased the engineering sales market by 40% in 2008/2009, securing group programs with top companies in the construction and building sectors.* Traverse City, MI

- Actively involved in research efforts to identify new marketing strategies, business opportunities and the performance of competitors
- Track overall sales activities and allocate resources in sales areas that require additional sales consultants to handle the sudden influx of new business.
- Participate in trade shows, sales workshops, sales seminars, and events on behalf of the business to increase visibility.
- Stay on top of new trends and innovation within the industry.
- Continuously network by staying an active member of relevant industry bodies locally and internationally where applicable.

**EDUCATION**

❖ **Harvard University** ..... Jan 2019 – Present

*Masters in Business Administration* Cambridge, MA

❖ **University of Denver** ..... Mar 2012 – Mar 2014

*Bachelor Degree in Sales and Marketing* Denver, CO

**SKILLS**

Business Development .....	<i>Expert</i>	Networking .....	<i>Expert</i>
Group Sales .....	<i>Expert</i>	Market Analysis .....	<i>Expert</i>
Research .....	<i>Expert</i>	Big Data Analytics .....	<i>Expert</i>

**COURSES**

❖ **Certified Sales Professional (CSP)** ..... 2013

*Mref Institute Denver, CO*

❖ **Advanced Diploma in Leadership Strategies** ..... Mar 2019 – Present

*Northwestern Kellogg Institute, Evanston, IL*

**LANGUAGES**

English .....	<i>Native speaker</i>	Mandarin .....	<i>Good working knowledge</i>
Spanish .....	<i>Good working knowledge</i>	French .....	<i>Working knowledge</i>