

Khloé Martin

Waiter



ADDRESS	1515 Pacific Ave, Los Angeles, CA 90291, United States	EMAIL	email@email.com
PLACE OF BIRTH	San Antonio	NATIONALITY	American
DRIVING LICENSE	Full	LINKS	LinkedIn , Facebook

Profile

Dedicated waiter with eight years service in the food and beverage industry. Committed to providing exemplary service to patrons. Demonstrate active listening and communication skills. Familiar with various restaurant settings, including bars, diners, canteens, family restaurants, cafeterias, banquets, and room service. Comfortable serving patrons of all ages and cultural backgrounds.

Employment History

Aug 2016 – Feb 2019

DENVER

Team Waiter

Colorado Country Club

Achieved county-best culinary satisfaction rating according to regional food critic (98.16%).

- Supervise a team of 30 junior waiters and servers
- Attend to problematic issues and complaints from patrons
- Responsible for timekeeping and shift scheduling
- Assist junior waiters in servicing larger patron groups
- Inspect dishes before they get served
- Handle finishing touches and elaborate plating of food items

Aug 2012 – Jun 2016

LITTLE ROCK

Waiter

Giovanni's Italian Diner

Was part of a team of 6 waiters working in the busy diner with 40 tables serving an average of 20 patron groups per shift

- Set up, decorate, and prepare serving and dining areas according to specific directions and layout plans established by the catering manager
- Take orders from customers and timeously serve food and beverages to them
- Do consistent check-ins with patrons to ensure satisfaction and address complaints swiftly
- Answer questions about the menu items and make recommendations when asked.
- Assist in the preparation of appetizers, salads, and cold dishes
- Assist front-of-house by greeting, seating, and thanking customers
- Communicate with kitchen staff directly and via computerized systems to place and follow up on orders

Mar 2011 – Jul 2012

SACRAMENTO

Server Assistant

Lusha's Cafe

- Responsible for collecting menu requests from patrons
- Serve meals to patrons and collect dishes and cutlery
- Clean tables and remove dirty plates and cutlery items
- Replenish clean linens, glassware, silverware, and dishes
- Supply service staff with food
- Serve patrons with water, coffee, and condiments
- Clean and polish furniture, shelves, walls, and equipment.
- Stocked refrigerators with alcoholic beverages

Education

Dec 2009

SACRAMENTO

Grey College Secondary School

High School Diploma

Jan 2010 – Jul 2010

SAN ANTONIO

Culinary Institute of America

Certificate in Food & Wine Pairing

Skills

Booking Systems



Specialty Cocktails



Wine Pairing



Customer Service



Billing



Supervision



Point of Sale Software



Multi-Tasking



Active Listening



Courses

2014 – Feb 2019

DISH COLLEGE

Culinary Boot Camp

Hobbies

Biking, Yoga, French Cooking

Languages

English



French



Extra-curricular activities

May 2018 – Present

DENVER

Volunteer

Denver Food Assistance Program

A part time gig two nights a week

- Set up community hall with tables and chairs
- Assist in cooking meals for 60 residents of the shelter
- Serve food and beverages
- Clean up after dinner event
- Assist in organizing parties on special days like Valentines Day, Veteran's day, Fourth of July, Thanksgiving and Christmas