

Khloé Martin



Waiter

Address	1515 Pacific Ave, Los Angeles, CA 90291, United States	Email	email@email.com
Place of birth	San Antonio	Nationality	American
Driving license	Full	Links	LinkedIn , Facebook

01 PROFILE

Dedicated waiter with eight years service in the food and beverage industry. Committed to providing exemplary service to patrons. Demonstrate active listening and communication skills. Familiar with various restaurant settings, including bars, diners, canteens, family restaurants, cafeterias, banquets, and room service. Comfortable serving patrons of all ages and cultural backgrounds.

02 EMPLOYMENT HISTORY

08/2016 – 02/2019

Team Waiter at Colorado Country Club

Denver

Achieved county-best culinary satisfaction rating according to regional food critic (98.16%).

- Supervise a team of 30 junior waiters and servers
- Attend to problematic issues and complaints from patrons
- Responsible for timekeeping and shift scheduling
- Assist junior waiters in servicing larger patron groups
- Inspect dishes before they get served
- Handle finishing touches and elaborate plating of food items

08/2012 – 06/2016

Waiter at Giovanni's Italian Diner

Little Rock

Was part of a team of 6 waiters working in the busy diner with 40 tables serving an average of 20 patron groups per shift

- Set up, decorate, and prepare serving and dining areas according to specific directions and layout plans established by the catering manager
- Take orders from customers and timeously serve food and beverages to them
- Do consistent check-ins with patrons to ensure satisfaction and address complaints swiftly
- Answer questions about the menu items and make recommendations when asked.
- Assist in the preparation of appetizers, salads, and cold dishes
- Assist front-of-house by greeting, seating, and thanking customers
- Communicate with kitchen staff directly and via computerized systems to place and follow up on orders

03/2011 – 07/2012

Server Assistant at Lusha's Cafe

Sacramento

- Responsible for collecting menu requests from patrons
- Serve meals to patrons and collect dishes and cutlery
- Clean tables and remove dirty plates and cutlery items
- Replenish clean linens, glassware, silverware, and dishes
- Supply service staff with food
- Serve patrons with water, coffee, and condiments
- Clean and polish furniture, shelves, walls, and equipment.
- Stocked refrigerators with alcoholic beverages

03 EDUCATION

12/2009

Grey College Secondary School

Sacramento

High School Diploma

01/2010 – 07/2010

Culinary Institute of America

San Antonio

Certificate in Food & Wine Pairing

04 SKILLS

Booking Systems	● ● ● ● ●	Specialty Cocktails	● ● ● ● ●
Wine Pairing	● ● ● ● ●	Customer Service	● ● ● ● ●
Billing	● ● ● ● ●	Supervision	● ● ● ● ●
Point of Sale Software	● ● ● ● ●	Multi-Tasking	● ● ● ● ●
Active Listening	● ● ● ● ●		

05 COURSES

2014 – 02/2019

Culinary Boot Camp at Dish College

06 HOBBIES

Biking, Yoga, French Cooking

07 LANGUAGES

English	● ● ● ● ●	French	● ● ● ● ●
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08 EXTRA-CURRICULAR ACTIVITIES

05/2018 – Present

Volunteer in Denver Food Assistance Program

Denver

A part time gig two nights a week

- Set up community hall with tables and chairs
- Assist in cooking meals for 60 residents of the shelter
- Serve food and beverages
- Clean up after dinner event
- Assist in organizing parties on special days like Valentines Day, Veteran's day, Fourth of July, Thanksgiving and Christmas