

# **GEORGE DANN**

Office Clerk • NEW YORK, 10005, USA 890-555-0401

#### o DETAILS o

9 Wall St, New York, 10005, USA 890-555-0401 example@email.com

DATE / PLACE OF BIRTH

1995/20/03 New York

NATIONALITY

USA

DRIVING LICENSE

Full

### o SKILLS o

Clear communication
Expert with Microsoft Office
Highly organized
Problem-solving
Attention to detail
Fluent in English and Spanish
Proactive

### PROFILE

Reliable Office Clerk with 5 years experience of performing administrative and secretarial duties with strong communication skills for optimum service and positive attitude towards getting a job done.

## **EMPLOYMENT HISTORY**

# Office Clerk at Forrest Solutions Group, New York

February 2016 - Present

Forrest Solutions Group is a global leadership platform for strategic collaboration among value chain partners in the forest products sector. As an Office Clerk at FSG, my core activities included:

- Preparing meeting agendas, taking care of transcribing minutes, and circulating this to the staff; it enhanced the commucation level and kept staff updated.
- Resolving routine questions; refers unusual cases to supervisor.
- Maintaining records, checking/retrieving data from various sources, and preparing reports as needed.
- Maintaining and creating file system, adhering to standard procedures and schedules, handling file requests and/or productivity logs.
- Utilizing personal computer, typewriter, and other standard office equipment for recording, storing, receiving and presenting information.

## Office Clerk at The Adecco Group, Pennsylvania

April 2013 - January 2016

The Adecco Group is the largest temp staffing firm in the world and a Fortune Global 500 company. As an Office Clerk, my core activities included:

- Improved company reputation by accepting ownership for accomplishing new and different requests; exploring opportunities that added value to job accomplishments.
- Co-ordinating and maintaining staff administrative records such as staff parking, staff phones and company credit cards.
- Distributing emails and the rate of correspondence reduced by 42%
- Served customers by backing-up receptionist; answering questions; forwarding messages;
   confirming customer orders; and keeping customers informed of order status.
- Acting as an information and communication distributor for the office, which contributed to work efficiency.

#### EDUCATION

St. Joseph's College New York, New York

2011

Degree: Marketing, Public Relations and Advertising Certificate

Walter Panas High School, Cortlandt Manor, New York

2007 - 2011

Degree: High School Diploma