

# Phil Roberts, Subway Operator

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Date of birth	05/10/1983	Nationality	USA
Place of birth	Orlando, FL	Driving license	Full

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**PROFILE** Seasoned subway driver with 15+ years of experience safely transporting thousands of passengers a day through the New York City metro system.

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## EMPLOYMENT HISTORY

Jan 2010 – Present **Subway Operator, New York City Subway** New York, New York

The New York City Subway has 36 lines and covers 245 miles of tracks. As a Subway Operator, I am responsible for safely transporting thousands of passengers a day. My core activities include:

- Driving trains on both above and below ground tracks
- Observing signals indicating when to stop, start, or slow down speed
- Making clear announcements regarding the subway's stops and track changes
- Opening and closing the doors at scheduled subway stops
- Helping disabled passengers disembark from the subway, when needed
- Reporting delays, weather, and passenger incidences
- Driving the train manually, in case of emergencies

Apr 2002 – Jan 2010 **Junior Subway Operator, New York City Subway** New York, New York

The New York City Subway has 36 lines and covers 245 miles of tracks. As a Junior Subway Operator, I was responsible for assisting the Subway Operator with safely transporting thousands of passengers a day. My core activities included:

- Watching for, and reporting, debris on the tracks
- Practicing and studying safe evacuation procedures in case of emergency situations
- Relaying warning and weather incidents to the Subway Operator
- Making sure all passengers safely got on the subway
- Assisting with operating the computer to control speed
- Helping to drive the car manually in case of emergencies
- Making announcements to passengers regarding the approaching stops and route changes for the day

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## EDUCATION

New York University, Associate of Art Degree New York, New York

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## SKILLS

Verbal & Written  
Communication

Emergency Evacuations

Subway Operations

Manual Subway Operations