



# RACHEL ZANE

Business Analyst 📍 ORLANDO, FL, 32804, UNITED STATES | 890-555-0401

## ○ DETAILS ○

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United States  
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### DATE / PLACE OF BIRTH

05/10/1983  
Orlando, FL

### NATIONALITY

USA

### DRIVING LICENSE

Full

## ○ SKILLS ○

Analytics  
Requirement Gathering  
Project Management  
Documentation  
Requirement Analysis  
Continuous Improvement  
Market Research

## 👤 PROFILE

Personable and process-oriented Business Analyst with 10 years of experience linking organization's information technology capabilities with its business objectives.

## 📁 EMPLOYMENT HISTORY

### Sr Business Analyst at Deutsche Bank, New York, New York

January 2013 – Present

Deutsche Bank is a German global banking and financial services company. As a Sr Business Analyst, my core activities include:

- Gathering intelligence from corporate executives and middle managers about needs and future growth
- Partnering with application directors and creators to ensure each project meets a specific need
- Assuming responsibility for project tasks and ensuring they are completed in a timely fashion
- Evaluating, testing, and recommending new opportunities for enhancing our software, hardware, and IT processes
- Compiling and distributing reports on application development and deployment

### Business Analyst at Goldman Sachs, New York, New York

June 2000 – January 2013

Goldman Sachs Group, Inc. is an American multinational finance company that engages in global investment banking, investment management, securities, and other financial services. As a business analyst, my core activities included:

- Designing and executing A/B testing procedures to extract data from test runs
- Evaluating and drawing conclusions from data related to customer behavior
- Consulting with the executive team and the IT department on the newest technology and its implications in the industry
- Creating direct channels of communication to software and application developers to get the job done without managerial interjection

### Jr Business Analyst at Johnson & Johnson, New York, New York

August 1999 – June 2000

Johnson & Johnson is an American multinational medical devices, pharmaceutical and consumer packaged goods manufacturing company. As a Business Analyst, my core activities included:

- Identifying business trends utilizing real data, compiling analysis reports that are delivered to developers, and following-up on all results
- Implementing a comprehensive management plan for each project and holding regular stakeholder meetings to keep all interested parties updated