



Michelle London

Grocery Cashier

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DATE / PLACE OF BIRTH 05/10/1973 / New York, New York

NATIONALITY USA

DRIVING LICENSE Full

01 PROFILE

Upbeat and driven Grocery Cashier with 5 years of professional experience. Passionate about building rapport with customers to drive repeat business.

02 EMPLOYMENT HISTORY

Jan 2015 – Nov 2017

Orlando, FL

Grocery Cashier at Publix

As a grocery cashier at Publix, a neighborhood grocery store, I work on a team of 4 other cashiers to ring up customers. My daily activities include:

- Greeting customers immediately when they walked into the store
- Working my assigned register, handling between 20-40 customers during a shift
- Counting my till before and after the shift to ensure accuracy
- Utilizing the scanner to ring items up and manually adding discounts or item numbers, when needed
- Processing cash, check, and credit card payments
- Identifying damaged goods and bringing them to the attention of a supervisor
- Building relationships with customers through friendly conversation
- Recommending Publix's recipes of the week

Jan 2012 – Jan 2015

Orlando, FL

Grocery Cashier at Winn Dixie

As a grocery cashier at Winn Dixie, a neighborhood grocery store, I worked on a team of 5 other cashiers. My daily responsibilities included:

- Working my assigned register, handling between 30-40 customers during a shift
- Ringing up items that the customers wanted to purchase
- Answering questions from customers regarding sales and deals
- Checking customer's IDs if they were purchasing alcohol or tobacco products
- Assisting the customer with bagging their groceries
- Handling exchanges and returns

- Building rapport with customers to ensure repeat business
- Helping customers walk out to their car, when needed

03 EDUCATION

Dec 2015
Orlando, FL

Edgewater High School

High School Diploma

04 SKILLS

Customer Service

Rapport
Building

Identification
Checks

Money
Handling

Grocery
Bagging

Exchanges & Returns

05 LANGUAGES

English



Spanish

