

Michelle London

Grocery Cashier



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NATIONALITY	USA	DRIVING LICENSE	Full

Profile

Upbeat and driven Grocery Cashier with 5 years of professional experience. Passionate about building rapport with customers to drive repeat business.

Employment History

Jan 2015 – Nov 2017

ORLANDO, FL

Grocery Cashier Publix

As a grocery cashier at Publix, a neighborhood grocery store, I work on a team of 4 other cashiers to ring up customers. My daily activities include:

- Greeting customers immediately when they walked into the store
- Working my assigned register, handling between 20-40 customers during a shift
- Counting my till before and after the shift to ensure accuracy
- Utilizing the scanner to ring items up and manually adding discounts or item numbers, when needed
- Processing cash, check, and credit card payments
- Identifying damaged goods and bringing them to the attention of a supervisor
- Building relationships with customers through friendly conversation
- Recommending Publix's recipes of the week

Jan 2012 – Jan 2015

ORLANDO, FL

Grocery Cashier Winn Dixie

As a grocery cashier at Winn Dixie, a neighborhood grocery store, I worked on a team of 5 other cashiers. My daily responsibilities included:

- Working my assigned register, handling between 30-40 customers during a shift
- Ringing up items that the customers wanted to purchase
- Answering questions from customers regarding sales and deals
- Checking customer's IDs if they were purchasing alcohol or tobacco products
- Assisting the customer with bagging their groceries
- Handling exchanges and returns
- Building rapport with customers to ensure repeat business
- Helping customers walk out to their car, when needed

Education

Dec 2015

ORLANDO, FL

Edgewater High School
High School Diploma

Skills

Customer Service
Rapport Building
Identification Checks

Money Handling
Grocery Bagging
Exchanges & Returns

Languages

English



Spanish

